

Fax Management Application



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Content



Project Background
Project Architecture
Project Technologies
Arosys Role in Project
Project Team

Project Background

Business Goal

To automate the document flow of the work order that are received on FAX. The application was developed using VB Voice. The system is capable of intelligently receiving fax, separating the work order information in the fax and distributing the work order to concerned department automatically.

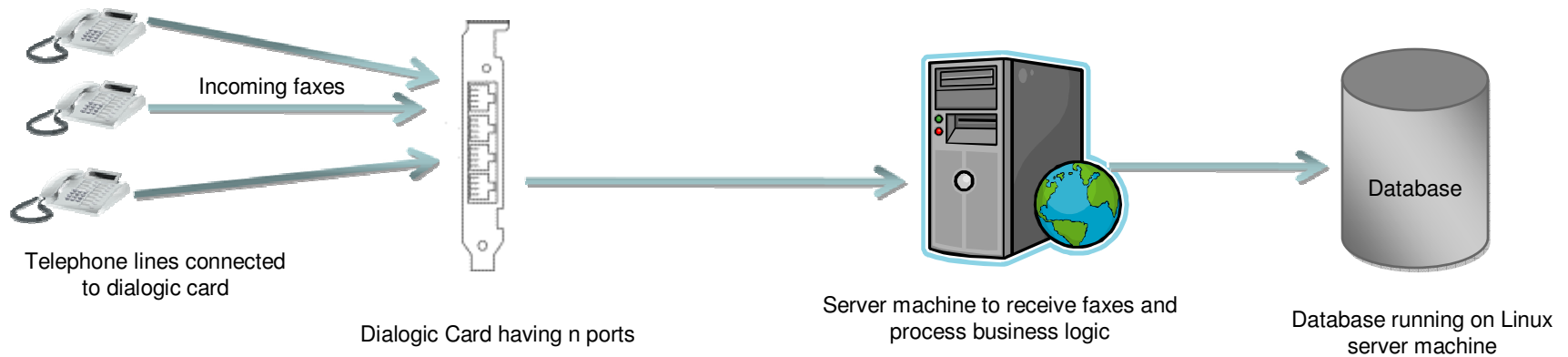
Given below is a brief list of features the FAX application contains:

1. Manage queues for faxes
2. Archive original work order for legal purposes

Project Architecture

Technical Architecture

ENTERPRISE SYSTEM ARCHITECTURE



Project Technologies

Fax Management Application Technologies

- Operating System – Windows
- Development: Visual Basic
- Data Base - MySQL DB (5.0.17)
- VB Voice (proprietary technology)
- Dialogic Card

Arosys Role in Project

Project Management

- Planning ,Scheduling and Tracking

Development

- Requirement Analysis
- System Design
- Coding for the entire application
- Self Testing

Testing and Quality control

- Independent Test
- System Integration testing
- Defect analysis and Prevention
- SQA reviews – coding standard audits

Release and Deployment

- Deployment Document
- Preparing one-click setup program

Application Support

- Live Application Support

Project Team

The team comprised of

- 1 offshore Project Manager
- 1 Software engineer
- 1 Quality Analyst